Illinois Commerce Commission

Verizon Merger, Docket 98-0866, Condition 2 OSS Measurement, Reporting, and Incentive Plan Collaborative Final Meeting Minutes From 10/24/2000 Reviewed 12/5/2000

The fourth collaborative meeting was held on October 24, 2000, in Hearing Room D in the ICC's headquarters in Springfield, Illinois. Following are minutes and action items from that meeting.

Mr. McClerren, ICC Staff, presided over the meeting

I. Introductions

- A. Staff, Verizon, CLECs, Other Parties
- B. Sign up sheet, with contact name, address, phone & e-mail address (included on ICC's web site)

II. Administrative Matters

- A. Meeting Procedures
 - 1. Subject Matter Experts (SMEs) participation recommended
 - 2. Discussions "off the record" until final positions are developed
 - 3. Final positions, decisions, agreements, disagreements, documents to be documented
 - 4. Business casual attire

III. Review Draft Meeting Minutes

The meeting minutes were reviewed and, with minor modification, approved.

IV. Review Verizon Proposals

A. Average Reject Notice Interval (Measure 3) and Average FOC/LSC Notice Interval (Measure 2) - Ms. Raynor of Verizon distributed business rule proposals on Measures 2 & 3, noting that the form of submittal (electronic/manual) will determine response times. The complexity of the order and number of lines also provided a major impact to response times. Ms. Raynor indicated she would provide a list of items that would flow through. There was discussion of whether orders change from 10 lines to greater than 20 lines or 50 lines.

The biggest issue revolved around the benchmark itself. Ms. Raynor was proposing intervals based on averages - average of 2 hours all electronic, etc. The CLECs as a group did not appear amenable to averages.

Mr. McClerren asked the CLECs to come back with a common proposal by Nov. 21, to be distributed prior to the Nov. 28 meeting.

There was also discussion about Measure 8 and the concept of resale specials. It was noted that parity of service means nothing without a floor. This might be addressed in the remedy plan discussions.

- C. Time to Provide a Collocation Arrangement (Measure 40) It was suggested that the title may need to be changed. Verizon is looking for uniformity. It was noted that there are tariffs for collocation, and may want to link measure to tariff. It was also noted that a related proceeding, Docket 0511/0512 may not be resolved in time to help with this effort. An interim measure may need to be selected until tariff is in place.
- D. Time to Respond to a Collocation Request (Measure 41) Tying to tariff CLEC misses will adjust standard. This measure requires CLECs to forecast accurately, and forecasting is the big issue. CLECs noted that the FCC calls for 90 days with no forecast requirement. It was also noted that if CLECs wanted to play games, they would simply submit maximum forecasts for all possible territories.

V. Discuss Remedy Plans

- A. Verizon's Proposal It was noted that Verizon is not paying penalties now that the soonest would be, per the FCC plan, April 2001, payments after the June 2001 three month period. Mr. Agro of Verizon described the Verizon proposal, noting that the payments would be driven initially by three successive months failure on a standard. Additionally, if Verizon misses 6 months in a year, a more aggressive mechanism kicks in that does not require the failures to be in successive months.
- B. Any Other CLEC proposal Mr. Cox of McLeodUSA presented the CLEC remedy plan. Pulling primarily from the CLEC proposal in the SBC/Ameritech collaborative, Mr. Cox noted factors such as small sample sizes, modified z-test, Fisher test and alternative hypothesis.

It was clear that the two parties are not close on a remedy plan, and that it would be addressed again Nov. 28.

VI. Discuss Remaining Schedule

- A. November 28 was chosen as next meeting date. (Note: This meeting date was changed to December 5).
- B. Need to determine what will occur prior to January 20, 2001, to consider this collaborative in compliance with Commission order. (Note: This date was changed to January 22, 2001 to accommodate the weekend).